



Resolving Workplace Conflicts and Solving Problems as a Team

Successfully resolving workplace conflict means that you and your employees can get on with the task at hand, saving you time, money and workplace relationships. In this workshop, learn how to take a mutually respectful approach to problem-solving that will build relationships, increase communications and improve morale.

Key Benefits of This Course

- Discuss the Sources of Power and the Leadership Concept
- Learn About the Four Stages of Teambuilding
- Explore Conflict Handling Styles and Interpersonal Conflict
- Discover the 8 Steps to Collaboration
- Practice Techniques to Diffuse Anger
- Learn How to Create a Problem Statement and Master Other Problem-Solving Tools

This will be a very fun, interactive and hands-on course. Questions, examples and group discussions will be an integral part of learning during this session. Worksheets and other resources will be provided to all participants.

BOOK NOW

2.5-4 hour session
In Person or Online

For more info, contact Jeanne Dau at: (217) 549-2564
or at daucsonconsulting@gmail.com
www.dauconsultingservices.com