



## 10 Tips for Communicating Across Generations

The workplace is filled with at least three generations of workers who have differing values and communication styles. This can cause some challenges and conflict when trying to get everyone to work together. Yet, if we understand the dynamics among the generations and follow the ten tips to successful communications, teamwork and productivity can be achieved.

### This workshop will focus upon the following:

- Learn about the platinum rule and how it will serve you well in dealing with co-workers
  - A brief review of the three generations in the workforce (Baby Boomers, Gen X and Millennials) and identifying their shared values and experiences
  - Matching your formality with your organization's culture
  - Utilizing Multiple Communication Modes for Clear Communication
  - Understanding the QTIP philosophy
  - Respecting Differences Group Exercise to Drive Home the Message
- other large corporations and is a Certified Professional Coach through the nationally recognized Institute for Professional Excellence in Coaching.

This 1- 2 ½ hour session will enable employees to understand the realities of the new workplace, manage their conflicts, frustrations, and daily operations with more patience and insight.

**BOOK NOW**

In Person or Online

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